

Privacy Policy

Last updated: 14th November 2025

Nap Barnet ("we", "us", or "our") provides comfortable serviced accommodation in Barnet. We are committed to protecting your privacy and handling your personal information in a lawful, fair, and transparent way in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

This Privacy Policy explains how we collect, use, store, and protect your personal data when you use our website or contact us.

1. Who We Are

Nap Barnet

206 High Street, Hadley, Barnet, EN5 5SZ

Email: info@napbarnet.co.uk

We are the data controller for any personal information collected through our website enquiry form.

For bookings made through our third party provider **Evivvo**, the owners of Nap Barnet act as the data controller for booking information collected through that platform.



2. What Personal Data We Collect

We only collect personal data when you choose to send us an enquiry through our website.

Enquiry Form

If you submit an enquiry, we may collect:

- Name
- Email address
- Phone number (if provided)
- Details of your enquiry

We do not use cookies for analytics, advertising, or tracking.

We do not collect technical data such as IP addresses or browsing behaviour.

3. How We Use Your Data

We only use the information you provide to:

- Respond to your enquiry
- Provide information about our rooms, availability, or services
- Follow up on any requests you have made

We do **not** use your data for marketing unless you explicitly ask us to. We do **not** sell, rent, or share your data with third parties for marketing.

4. Third Party Bookings (Evivvo)

We use **Evivvo** as our secure booking partner.



- If you make a booking through Evivvo, the information you submit is handled directly by the owners of Nap Inn via the Evivvo platform.
- No booking information is stored on our website.
- Evivvo processes booking data under its own privacy and security standards.

We recommend reviewing Evivvo's Privacy Policy when completing a booking.

5. Legal Basis for Processing

We process your personal data based on:

- **Legitimate interest** to respond to enquiries and run our serviced accommodation business.
- **Contractual necessity** when your enquiry relates to making or preparing for a booking.
- Consent only where you have opted in to receive any ongoing communications.

6. How Long We Keep Your Data

We only retain enquiry form submissions for as long as necessary to respond to your enquiry or provide requested information.

Data will usually be deleted within **six months**, unless required for legitimate business or legal reasons.

7. How We Store and Protect Your Data

We take appropriate technical and organisational measures to protect your data and prevent unauthorised access, loss, misuse, or disclosure. These may include:



- Secure email systems
- · Restricted access to inboxes
- Secure hosting environment

No data is stored in databases on the website beyond the enquiry email message.

8. Your Rights Under UK GDPR

You have the right to:

- Access your personal data
- Request correction of inaccurate information
- Request deletion ("right to be forgotten")
- Object to processing
- Restrict processing
- Request a copy of your data in a portable format

To exercise any rights, contact us at: info@napbarnet.co.uk

We may need to verify your identity before responding to your request.

9. Children's Privacy

Our website and services are not intended for children. We do not knowingly collect personal data relating to individuals under 18.



10. Changes to This Privacy Policy

We may update this policy from time to time. Any changes will be posted on this page with an updated "Last updated" date.

11. Contact Us

If you have questions about this Privacy Policy or how we handle your data, please contact:

Nap Barnet Jack Antoni

Email: info@napbarnet.co.uk

Address: 206 High Street, Hadley, Barnet, EN5 5SZ